



Fault management.  
Remote configuration.  
Reporting & data management.



WHEN COMMUNICATION IS CRITICAL

# ASSET MANAGEMENT SOFTWARE (AMS)

# REAL-TIME STATUS AND REMOTE CONTROL FOR SAFETY CRITICAL DEVICES

Mobile phone, tablet, laptop and PC. Improve asset visibility, availability and significantly reduce maintenance costs.

- ✓ FAULT REPORTING AND ALARMS
- ✓ FULLY CUSTOMISABLE THRESHOLDS
- ✓ API TO CLIENT FAULT MANAGEMENT SYSTEM
- ✓ REMOTE ACTIONS (REBOOT, CONFIG) WITH AUDIT TRAIL
- ✓ PERIODIC HEALTH STATUS
- ✓ USAGE DATA, STATUS TRENDS AND EXPORTABLE REPORTS



Immediate fault visibility – preventative alerts.

**Optimise asset availability. Reduce maintenance costs.**



SOLAR



SOUNDER



HANDSET



BATTERY



HOOK SWITCH



ANTENNA / SIGNAL



TILT SENSOR



VANDALISM



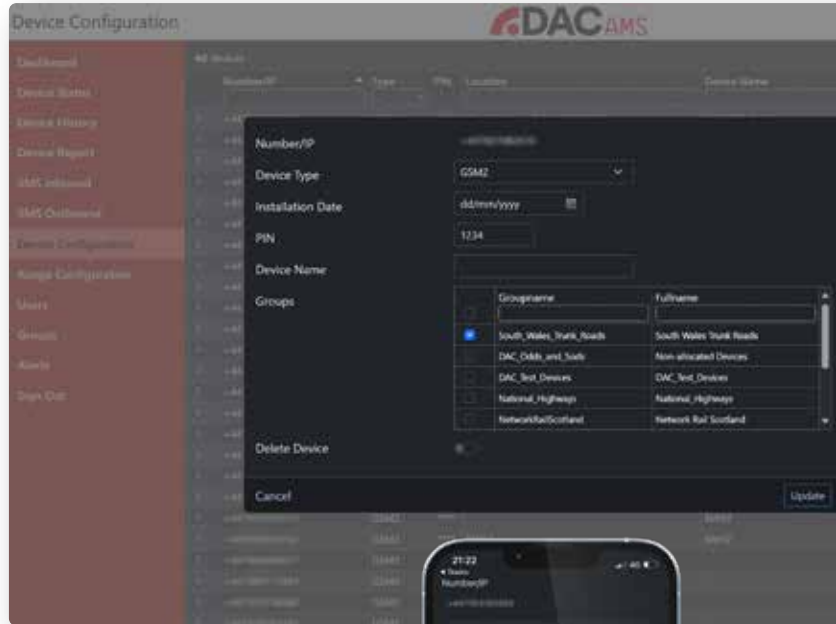
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PERIODIC

## FEATURES

- ✓ ALERT DASHBOARD  
*Summarised critical alerts for investigation and action*
- ✓ UNIFIED DEVICE STATUS  
*Normalised records with hierarchy  
(location | name > device > health status > last report)*
- ✓ TRENDS & ANALYSIS  
*Power, battery or signal deterioration*
- ✓ REMOTE OPERATION  
*Reboot, config push/pull (volume, location name, autodials,  
and many more)*
- ✓ RULES & WORKFLOWS  
*Thresholds, missed periodic detection, escalations,  
email notification*
- ✓ USER MANAGEMENT  
*add and remove users, authorisation level, web-portal login*
- ✓ SECURITY & GOVERNANCE  
*MFA, user lock out, audit trail, cloud database firewall*



## VALUE (WHY IT MATTERS)

- ✓ Fewer site visits through remote diagnosis and scripted fixes
- ✓ Faster restoration with clear root-cause hints and automatic ticket routing
- ✓ Lower TCO by extending asset life and ending spreadsheet chaos
- ✓ Lower carbon output by reducing manned maintenance hours and travel

